

## List of Information about Financial-friendly Facilities of Hotai Insurance

updated : 03/30/2026

Title of Unit	Floors and Office Locations	Service Bell	Elevator (Lift)	Elevator Braille Buttons	Accessible Ramp	Reading Guide & Signature Guide	Reading Glasses	Magnifying Glass	Guiding Tiles	Guide Dog Friendly	Accessible Restroom	Dedicated Service (Active Assistance of Colleagues)	Remark
Headquarters	1F~10F	O	O	O	O	O	O	O	X	O	O	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist. A service counter is in place on the 5th floor
Taipei Branch	2F	O	O	O	O	O	O	O	X	O	X	O	Dedicated Service: Ying-Ju Shih +886-02-2361-2001, ext 2834
Banqiao Service Center	10F	O	O	NA	O	O	O	O	X	O	X	O	Dedicated Service: Ya-Feng Lin +886-02-2251-9135, ext 2151
Linkou Service Center	1F	O	NA	NA	O	O	O	O	X	O	X	O	Dedicated Service: Shu-Chen Li +886-02-2601-9980, ext 2251
Xinzhuan Service Center	8F	O	O	NA	O	O	O	O	X	O	O	O	Dedicated Service: Yi-Shu Li +886-02-2202-0398, ext 2211
Taipei Branch 2	3F	O	O	NA	O	O	O	O	O	O	X	O	Dedicated Service: Li-Ling Liang +886-02-7710-3900, ext 2946 ※Access to the accessible ramp through the Taiwan Bank
Xindian Service Center	9F	O	O	O	O	O	O	O	X	O	X	O	Dedicated Service: Yu-Pin Hsu +886-02-8911-5955, ext 2653
Keelung Service Center	9F	O	O	O	NA	O	O	O	O	O	X	O	Dedicated Service: Yu-Ting Cheng +886-02-7730-9749, ext 2116
Yilan Service Center	1F	O	NA	NA	O	O	O	O	X	O	X	O	Dedicated Service: Xin-Yi Lin +886-03-956-0782, ext 2238
Hualien Service Center	2F	O	O	NA	O	O	O	O	X	O	X	O	Dedicated Service: Ya-Hui Huang +886-03-832-2360, ext 7551
Taitung Service Center	1F	O	NA	NA	O	O	O	O	X	O	X	O	Dedicated Service: Ling-Chun Chan +886-089-327-520, ext 7109
Hsinchu Branch	6F	O	O	NA	O	O	O	O	X	O	X	O	The guard (administrator) on the 1st floor will assist the notifications, and colleagues will actively assist. The service counter is on the 6th floor
Taoyuan Service Center	12F	O	O	O	O	O	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Zhongli Service Center	8F	O	O	NA	O	O	O	O	O	O	X	O	Dedicated Service: Hui-Yu Tseng +886-03-422-2317, ext. 3107
Yangmei Service Center	3F	O	O	O	O	O	O	O	X	O	X	O	Dedicated Service: Yun-Zhi Tsai +886-03-478-6198, ext. 3150
Miaoli Service Center	3F	O	O	O	O	O	O	O	X	O	X	O	The Service Bell on the 1st floor will assist with the notifications, and colleagues will actively assist.
Taichung Branch	10F	O	O	NA	O	O	O	O	X	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Shalu Service Center	1F	O	NA	NA	NA	O	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Fengyuan Service Center	1F	O	NA	NA	NA	O	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Yuanlin Service Center	8F	O	O	NA	O	O	O	O	X	O	O	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Zhongxing Service Center	11F	O	O	O	NA	O	O	O	O	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Caotun Service Center	1F	O	NA	NA	NA	O	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Hechang Service Center	8F	O	O	O	O	O	O	O	X	O	O	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Tainan Branch	7F	O	O	NA	O	O	O	O	X	O	X	O	Dedicated Service: An-Ting Yeh +886-06-700-7288, ext. 6895
Chiayi Service Center	4F	O	O	NA	NA	O	O	O	O	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Yunlin Service Center	2F	O	NA	NA	O	O	O	O	X	O	X	O	Dedicated Service: Yi-Yun Zhang +886-05-532-5801, ext. 6206
Jiali Service Center	1F	O	NA	NA	O	O	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Kaohsiung Branch	11F	O	O	O	O	O	O	O	X	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.
Gangshan Service Center	1F	O	NA	NA	NA	O	O	O	X	O	X	O	The Service Bell on the 1st floor will assist with the notifications, and colleagues will actively assist.
Fengshan Service Center	1F	O	NA	NA	O	O	O	O	X	O	X	O	The colleagues on the 1st floor will actively assist.
Pingtung Service Center	4F	O	O	NA	O	O	O	O	X	O	X	O	The guard (administrator) on the 1st floor will assist with the notifications, and colleagues will actively assist.

X: Uninstalled O: Installed Δ: No need to install; the counter is already installed.

NA: The business location is leased or the building is not entirely self-owned, so it cannot be set up.